The SDG Academy is moving!

Starting August 13, 2018, SDG Academy courses will be hosted on edX, a premier online learning destination and MOOC provider! We're delighted to expand our *free* content on sustainable development to millions of new users. We are deeply grateful to EdCast for being a steadfast partner for the last 4 years, and look forward to new projects together.

See below for the most common questions about this platform switch, including steps users should take if they would like to continue learning with the SDG Academy on edX – or join as a new user!

Frequently Asked Questions

What is changing?

> SDG Academy courses used to be hosted on a platform called EdCast. This platform was accessible to learners directly through our website, http://courses.sdgacademy.org/.

> SDG Academy courses have now moved to a platform called edX. With edX, the SDG Academy has a unique institution page, SDGAcademyX, where our courses are listed and available for enrollment. The SDG Academy website (www.sdgacademy.org) continues to host information about all of our courses, and about our organization.

When will the platform switch occur?

> As of August 13, 2018, new SDG Academy courses will only be available on edX. Visit our page to learn more and to enroll.

> On-demand courses on EdCast will remain open to currently enrolled users through August 31, 2018. Currently enrolled users can continue to access their courses at courses.sdgacademy.org. After August 31, these courses will no longer be available.

What do I, as a user, need to do?

1. **All users** need to create a new account on edX.
   If you're a current user, register using the same email address as your EdCast account. That way we can keep track of your past course completion status in case you need it in the future!

2. **After registering**, please visit our SDGAcademyX page on edX to enroll in upcoming courses.

3. **By August 31, current users** must complete SDG Academy courses in which they are currently enrolled on EdCast using this link. SDG Academy courses will be closed on EdCast after that date.

4. **By September 3, all current and past users** can go to the same link to download certificates for any courses they have already completed. Past certificates will no longer be available on EdCast after that date.

How will my user experience be different in edX?

If you have taken a course with the SDG Academy before, you're in luck! Courses on edX look and function almost identically to courses on EdCast.

For both current and new users, edX also has an extensive and easy-to-read learner's guide, and a help center to answer any questions you still have.

What happens to my course records, including progress in a course?

Your **course records will not transfer from EdCast to edX**. This includes courses that you have completed, course progress, grades, and certificates. However, the SDG Academy team has saved all of your course completion data for use as part of future professional certificate programs and online master programs offered by SDGAcademyX . While we **will** be able to provide user data in these cases, we **will not** be able to provide access to course certificates (see below) or user data for other reasons.

This means that, if you are currently enrolled in an SDG Academy on-demand course on EdCast, you must complete that course in full by August 31, 2018 in order to receive a certificate. Partially completed course progress will not transfer over to edX.

What happens to my SDG Academy certificates on EdCast?

By September 3, all current and past users must log in to their accounts using this link to download certificates for any courses they have already completed. Past certificates will no longer be available on EdCast after September 3.

If you need help accessing your certificates before September 3, you can contact support@edcast.com. After September 3, please *do not* contact support@edcast.com with any questions about the SDG Academy.

Will SDG Academy courses continue to be free?

Yes, SDG Academy course content will remain free. You may continue to enroll for a course, access all video content and readings, and complete the assessments for free.

Will SDG Academy certificates continue to be free?

> No. Effective immediately, SDG Academy certificates on edX will cost between $25 and $49. While certificates were previously free on EdCast, they were also unverified and only recognized by those institutions familiar with the SDG Academy. In comparison, certificates on edX are *verified* – they are authenticated by edX and tied to each individual user. EdX certificates are also recognized globally. The purchase of Verified Certificates helps us continue our work in education for sustainable development.
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> EdX offers financial assistance for learners who want to earn Verified Certificates but who may not be able to afford the fee. To learn more about this financial assistance program or submit an application, follow this link.

How do I sign up for courses on edX?

1. **All users must** create a new account **on edX.**
   If you're a current user, register using the same email address as your EdCast account. That way we can keep track of your past course completion status in case you need it in the future!

2. **After registering**, visit our SDGAcademyX page on edX to enroll in upcoming courses.

Who do I contact with questions?

You may email us anytime at sdgacademy@unsdsn.org!